

# **ORBCOMMconnect**



# **Highlights**

Web-based platform

Multi-network support

Smart alerts and automation

Robust account management

Advanced reporting

User friendly interface

Access on the go

# M2M Service Delivery Simplified

ORBCOMMconnect is a powerful subscriber management portal designed to reduce the complexity of managing and integrating M2M assets and IoT devices across multiple networks by consolidating multiple connectivity offerings into a single platform.

Accessible to ORBCOMM's customers through a single connection, the portal simplifies the process of enabling wireless capability across a broad range of IoT solutions. Users are able to provision units, enable single or dual mode connectivity options, set thresholds and alerts to prevent data overages and much more

# 5 Reasons to Choose ORBCOMMconnect for M2M Service Delivery

## 1. Multi-Network Management

Reduce service complexity and integration with a unified web portal and API. Easily manage and provision subscribers across multiple networks, including seven terrestrial networks with support for 2G, 3G, 4G, LTE and CDMA communications as well as three satellite networks.

#### 2. Multi-Level Account Structure

Both small and large enterprises can easily manage subscribers with up to four levels of account structure (Enterprise, Organization, Account, Subaccount) for better visibility, analytics and control.

#### 3. Smart Alerts and Automation

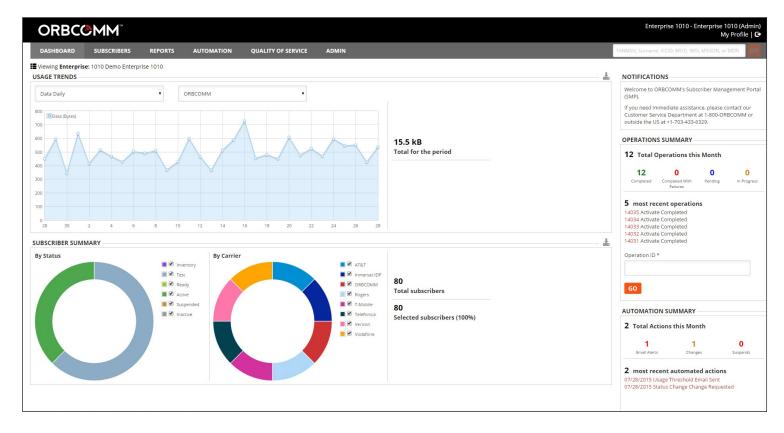
Go beyond simple notifications by assigning account-wide alerts that trigger condition-based actions to control usage overages, subscriber status changes and more. Alerts can be automatically sent to one or multiple email addresses for added visibility.

### 4. Simple and Intuitive User Interface

Clean, easy-to-navigate user interface gives one-click access to key analytics, customizable tables, and pre-defined or custom reports that load quickly on your screen or can be downloaded for added convenience.

#### 5. Subscriber Management 'On the Go'

Available for iOS and Android, the ORBCOMMmobile application allows you to view and manage subscribers on the go.



## **Additional Features**

Stability and Security: A fully redundant network and secured data center ensure service continuity and seamless data recovery in a disaster situation.

Custom Fit: Customizable dashboard and report builder deliver a unique customer experience. Get a snapshot view of all your devices and drill down for detailed information.

Flexible API: A secure API seamlessly delivers device data directly to enterprise systems.

Advanced Reporting: Downloadable pre-defined and custom reports help turn big data into smart data that customers can leverage for better business planning while also reducing and controlling costs. Access information in near real-time with interactive charts that feature mouse over and drill down functionality.

## **ORBCOMMmobile**

Available for iOS and Android, ORBCOMMmobile enables subscriber management on the go.

Monitor status, activate, suspend or deactivate a subscriber, change a price plan and more, all from the palm of your hand with our convenient and easy-touse app.

